

U.S. Citizenship and Immigration Services Natural Disasters - How Can We Help?

Lost or Destroyed Documents?

To obtain federal disaster assistance you may need to prove citizenship or immigration status. Naturalized citizens may also be required to show their certificate to replace passports, register to vote, or apply for federal benefits not related to the fires. If you had USCIS-issued documents lost or destroyed in the wildfires, you can apply to replace them here:

<p>Green Card</p> <p>https://www.uscis.gov/i-90</p> 	<p>Work Authorization</p> <p>https://www.uscis.gov/i-765</p> 	<p>Naturalization or Citizenship Certificate</p> <p>https://www.uscis.gov/n-565</p> 	<p>Nonimmigrant Arrival- Departure document (Form I-94)</p> <p>https://www.uscis.gov/i-102</p> 
	<p>U.S. Passport. https://travel.state.gov/content/travel/en/passports/how-apply/replacing-your-passport-through-the-disaster-recovery-reform-act.html. Note: this is a Department of State website.</p>		
	<p>Fee Waiver. Natural catastrophes and other extreme situations beyond one's control may affect one's ability to pay USCIS fees. Please follow guidance on the Special Situations webpage https://www.uscis.gov/humanitarian/special-situations if you believe you may be eligible to file a fee waiver.</p>		

Scam Alert: All blank application forms are available for free at: <https://www.uscis.gov/forms/all-forms>.

Miss an immigration appointment?

Survivors with addresses located in the burn area who failed to appear for an appointment at a field office will be rescheduled automatically. For other rescheduling needs, including biometrics or InfoPass appointments, call the USCIS Contact Center at 800-375-5283.

Did you move?

To ensure USCIS sends information and documents to the correct location, it is important to update your address by calling 800-375-5283 or by going online to <https://www.uscis.gov/addresschange>.

Other situations?

Please review the **Special Situation page** at <https://www.uscis.gov/humanitarian/special-situations> for additional information for survivors of natural disasters. Topics include applying for an extension or change of status due to natural disasters, special student relief, and expedited processing requests.