

SANTA CRUZ COUNTY

- The American Red Cross is working with Santa Cruz County officials to support three Temporary Evacuation Points for those affected by county evacuation orders. The following sites are available for any residents under a mandatory evacuation order in need of safety:
 - San Lorenzo Valley High School, 7105 Highway 9, Felton, CA 95018
 - Scotts Valley Community Center, 360 Kings Village Road, Scotts Valley, CA 95066
 - Pacific Elementary School, 50 Ocean Street, Davenport, CA 95017
- The Red Cross is working with our county and hotel partners to ensure that those under mandatory evacuation orders have safe sheltering options. Evacuees who are in need of shelter must check in at a Temporary Evacuation Point (TEP) so that the county can verify that they reside in a mandatory evacuation zone. Once that determination is made, the Red Cross will work to secure accommodations for these evacuees with one of our hotel partners. If residents are unsure whether they are in an immediate evacuation zone, they should visit zonehaven.com.
- As of midnight early Tuesday morning, the Red Cross had helped approximately **130 people** secure accommodations in approximately **50 hotel rooms** in Santa Cruz County.
- Santa Cruz County residents may call a new 24-hour-a-day county assistance line at 831-246-3694 if they have questions regarding evacuation orders, temporary evacuation centers and safety information. Assistance is available in English and Spanish.
- Don't leave your pets or livestock behind! If you are under an evacuation order and have pets, please call 831-454-7226. Those who have large animals and/or livestock should call 831-708-8998.
- Those interested in signing up as a volunteer to support their local community can visit: scvolunteercenter.org

- Due to the coronavirus pandemic, the Red Cross works closely with its hotel partners during disasters to provide residents in need of shelter with "non-congregate" accommodations when possible. Where possible, this approach is preferred over the establishment of traditional congregate shelters.
- Providing hotel accommodations takes time, so the Red Cross requests that evacuees in need of a safe place to stay go to a TEP as early as possible to begin the process of requesting this kind of housing support.
- COVID-19 has not changed the Red Cross mission — we are still providing the same support we always have. Our teams are doing everything we can to keep people safe and healthy during this pandemic.
- We want to reassure the public that when an emergency happens, the American Red Cross delivers help to whoever needs it, and as part of our humanitarian mission, will feed, shelter and provide other support regardless of race, religion, gender identity, sexual orientation, or citizenship status. Red Cross shelters are open to everyone in need, all disaster assistance is free.
- All evacuation centers are following CDC-recommended health and safety guidelines to keep everyone safe and well. Everyone must undergo a health screening with temperature checks before entering. Masks are required.
- Updated information on the Red Cross response to this storm is also available on our regional blog [here](#).