



# COUNTY OF SANTA CRUZ

701 OCEAN STREET, SANTA CRUZ, CA 95060-4073

(831) 454-2000 WWW.SANTACRUZCOUNTY.US

CARLOS J. PALACIOS, COUNTY ADMINISTRATIVE OFFICER

## PRESS RELEASE

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Contact: EOC PIO

(831) 713-6887

### RECOVERY RESOURCE CENTER TO OPEN

The Santa Cruz County Emergency Operations Center announces the opening of a joint federal, state and local Recovery Resource Center (RRC) to help residents impacted by the CZU Lightning Complex fire connect with the resources needed to recover and rebuild.

Located at Kaiser Permanente Arena, representatives from numerous agencies will be on hand to answer questions about disaster assistance programs and other support to help families. FEMA, CalOES, and numerous federal, state and local agencies and nonprofits will be located at the RRC.

**What:** Recovery Resource Center

**When:** 11 a.m.-7:00 p.m., daily (opens Saturday, August 29)

**Where:** Kaiser Permanente Arena, 140 Front St., Santa Cruz

Residents can register with FEMA for federal disaster assistance at the center. They can also access information about the rebuilding process, debris removal, utilities, insurance, community and social services, getting new documents that may have burned in the fire, and other resources.

It is not necessary to visit a center to register for and receive federal disaster assistance. Help is available online at [DisasterAssistance.gov](https://DisasterAssistance.gov) or by calling the FEMA helpline at 800-621-3362. Numerous services will also be made available online through a community recovery page, which will be available at [www.santacruzcounty.us](http://www.santacruzcounty.us).

Disaster survivors who are deaf, hard of hearing or have a speech disability and use a TTY may call 800-462-7585 to register. Those who use 711 or VRS (Video Relay Service) or require accommodations while visiting a center may call 800-621-3362. The Recovery Resource Center is ADA-accessible. Thank you to the Santa Cruz Warriors and staff at Kaiser Permanente Arena for their assistance.

Free two-hour parking will be made available by the city of Santa Cruz on parts of Laurel Street Extension, Front Street and Spruce Street adjacent to the arena. Social distancing required.